Looking Back Plan 2021-2023





Details

The institutional audience* for this action plan includes (complete or delete as appropriate):

University of Suffolk	The institutional audience* for this action pla	stitutional audience* for this action plan includes (complete or delete, as appropriate):							
14	Audience (beneficiaries of the action plan)	Number of	Comments						
23 June 2023	Research staff	32							
Six-year self-assessment	Postgraduate researchers	105							
_	Staff on Learning. Teaching and Research	76							
	Teaching-only staff	311							
	Technicians	12							
	Clinicians	0							
	Professional support staff	372							
	Staff onLearning. Teaching and KE Contracts	311							
	14 23 June 2023 Six-year self-assessment	Audience (beneficiaries of the action plan) Research staff Postgraduate researchers Staff on Learning. Teaching and Research Teaching-only staff	Audience (beneficiaries of the action plan) Number of						

	Obligation	Action	Success measure (SMART)	Deadline	Responsibility	Progress update (to be completed for submission)	Outcome/ result	Action carried over from previous action plan?
nviro	onment and Culture							
stitu	utions must:							
ECI1	Ensure that all relevant staff are aware of the Concordat	1) News of the Concordat will be shared with all staff through the website, Infozone and on the research pages of MySuffolk 2) The Action Plan will be a standing item on the Research Management Group (RMG) agenda and the Associate Deans for Research will ensure that it is added to the executive agenda for academic schools 3) Directors of Research Institutes (RIs) will ensure that it is included on their steering group agenda 4) The Concordat will be discussed at induction for all academic staff	1) UoS website, Infozone and MySuffolk 2) Minutes of RMG and School Execs 3) Minutes from research induction meeting agendas 4) Topic guide for staff inductions	1) Within a week of outcome notification 2) June 2022 3) December 2022 4) September 2022	Pro Vice Chancellor Research Head of Research Development	1) Concordat shared via UoS Website, Infozone and MySuffolk – maintained regular updates and reminders about the Concordat and its implementation progress. Provided updates on any new initiatives, resources, or support mechanisms related to researcher career development 2) Organised workshops specifically focused on the Concordat for research staff 3) Concordat as agenda item – RMG and all School Execs 4) Research Induction (1-2-1) Research induction sessions take place with all new SRR starters. They are led by the Head of Research Development and invited speakers. Incorporate information about the Concordat into the induction programmes for new research staff members	We ensured that all relevant staff are aware of the Concordat for the Career Development of Researchers By implementing these measures and initiatives, the university ensures that all relevant staff members are informed about the Concordat for the Career Development of Researchers This promotes a shared understanding and commitment, as well as engagement towards creating a supportive and enriching research environment for all the institution's researchers	
ECI2	Ensure that institutional policies and practices relevant to researchers are inclusive, equitable and transparent, and are well-communicated to researchers and their managers	1	Review by RMG Online resource completed	September 2022	Head of People Senior Business Partner, Talent and Organisational Development Head of Research Development	Development for any research-related policies Process established for researchers to provide feedback and suggestions on institutional policies and practices. This was done	and practices relevant to researchers are inclusive, equitable and transparent, and are well-communicated to researchers and their managers By implementing these measures, the university ensures that it contributes to a supportive and fair	s No
ECI3	Promote good mental health and well-being through, for example, the effective management of workloads and people, and effective policies and practice for tackling discrimination, bullying and harassment, including providing appropriate support for those reporting issues	1) Adopt a whole-university approach to health and well-being 2) Provide a structure to embed health and well-being consistently into the heart of our culture, strategies and operational practice, including the design and delivery of our curriculum	Introduction of new model Annual staff well-being audit	1) March 2022 2) January 2023 3) June 2023 4) June 2023	Head of Culture	Reward, Benefits and Well-being Newsletter to staff setting our offering, which featured financial insights to support staff through the current cost-of-living increases Well-being group made up of representatives from across the university meet quarterly and develop initiatives to support our three year strategic plan, alongside our annual action plan. 2) Values and Behaviours Framework launched on 31 January 2023 to raise awareness of our values (and underpinning behaviours) to bring these to life	into what we do and is formed part of the Executive Leadership Training, and future line manager bitesize training The Well-being Group drives the agenda forward as a top priority, to deliver our People Strategy and whole university approach to well-being	; a







ECI4	Ensure that managers of researchers are effectively trained in relation to equality, diversity, as well as well-being and mental health	The university will work towards achieving an institutional Athena Swan Award Ensure 100% completion of ED&I training	Establish an Athena Swan working group Monitor completion rates	1) October 2022 2) May 2023	Pro Vice Chancellor Research Director of POD Senior Business Partner, Talent and Organisational Development	2) 547 staff have successfully completed the EDI mandatory training module record, representing 90.3% of staff	and POD programmes (providing ongoing support and fostering a culture of continuous learning) the university equips managers of researchers with the necessary knowledge and skills to promote effectively	P6.1
ECI5	Ensure that researchers and their managers are aware of, and act in accordance with the highest standards of research integrity	1) Review annually Concordat for Research Integrity 2) Provide new training opportunities through UKRIO membership 3) Review and revise membership of Institutional Ethics Committee 1) Ethics Committee	1 '	1)October 2022 2)June 2022 3)May 2023	Pro Vice Chancellor Research Head of Research Development	and subjected to our internal audit 2) Gained UKRIO membership in 2022 Provided comprehensive training on research integrity to all researchers and their managers (Epigeum online module). 83% staff attended the training between June 2022-May 2023 Encouraged open discussions on ethical considerations in research and promote a supportive environment where researchers and their	to research integrity enhances the credibility and impact of the university's research outputs and contributes to the overall integrity of the academic community	P6.10 P7.5
ECI6	Regularly review and report on the quality of the research environment and culture, including seeking feedback from researchers, and use the outcomes to improve institutional practices	1) Continue reporting to school deans and directors of RIs 2) Regular reporting through RMG and R&E 3) Transparent reporting of research data on Qlik	1) Monthly reports to deans and directors of RI's 2) Minutes of committees 3) Up-to-date reporting available on Qlik	October 2022	Head of Research Management Research Systems Administrator	3) All Qlik reporting is accurate and available	Regular reviews and reporting on the quality of the research environment and culture, while actively seeking feedback from researchers, creating a culture of continuous improvement To foster a supportive and enriching research environment that enhances the well-being, productivity, and career development of researchers, while promoting a vibrant and successful research community	
Funders	must:							P6.6
ECF1	Include requirements which promote equitable, inclusive and positive research cultures and environments in relevant funding calls, terms and conditions, grant reporting and policies							New
ECF2	Consider how funding opportunities and policies can facilitate different patterns and ways of working, and promote the well-being and mental health of researchers							P6.6
ECF3	Ensure that funding call requirements and selection processes offer equality of opportunity between different groups of researchers, recognise personal contexts, and promote positive research cultures and working conditions							
Manage	rs of researchers must:							New
ECM1	Undertake relevant training and development opportunities related to equality, diversity and inclusion, and put this learning into practice	All staff undertake mandatory training on ED&I, updated every three years	100% completion rate	May 2023	Senior Business Partner, Talent and Organisational Development	module record, representing 90.3% of all staff	By providing relevant training and development opportunities on EDI and creating a supportive environment, managers are equipped with the necessary knowledge and skills to effectively promote equality, diversity, and inclusion in their work. This, in turn, will contribute to a more inclusive research environment where all researchers can thrive and fulfil their full potential	New







ECM2	Ensure that they and their researchers act in accordance with the highest standards of research integrity and professional conduct All staff and PGR researchers apply for ethi approval, which is reviewed by an interdiscil University Ethics Committee (including lay membership)	plinary reported	Head of Research Development	100 % Ethics Committee members have completed the Research Integrity Training (Epigeum online) 2) We continue to foster an environment where academics provide guidance and mentorship to junior researchers, emphasising the importance of research integrity, responsible conduct and adherence to ethical standards. 100% staff with significant responsibility for research are mentors, mentees or both. 3) Internal Audit completed 2022. The overall objective of the audit was to give an assurance opinion on the adequacy and effectiveness of the arrangements in place to govern research projects, including ethical approval, due diligence, handling allegations of research misconduct, together with adherence to the Concordat to Support Research Integrity. Based on the audit work carried out, we received Good Assurance on the systems and processes in place		P6.9
ECM3	Promote a healthy working environment that supports researchers' well-being and mental health, including reporting and addressing incidents of discrimination, bullying, harassment, and poor research integrity 1) All staff have access to SilverCloud (online being support) and a range of well-being research continued in the Guide for Goren practice in Research.	sources audit September 2022 2) Development of Guide for Good Practice in	Head of Culture Pro Vice Chancellor Research Head of Research Development	referrals to SilverCloud via this route will have a mentor to encourage module completion We also have a Health and Well-being Toolkit that highlights		New
ECM4	Fully consider, in accordance with statutory rights and institutional policies, flexible working requests and other appropriate arrangements to support researchers Ensure that managers of researchers are average of family-friendly and flexible-work polices, and that applications are monitored reviewed	king monitored and reviewed	Head of People	campus. The flexible-working policy allows staff to request permanent or temporary changes to the times/locations when/where	Fully consider and support flexible-working requests and other appropriate arrangements, to create a work environment that respects researchers' individual needs, promotes work-life balance, and contributes to their overall satisfaction, productivity and retention	New
ECM5	Engage with opportunities to contribute to policy development aimed at creating a more positive research environment and culture All policy and research strategy development includes research staff represented at all levelopment and culture	Revise and review the membership of all research related groups, committees and institutes to ensure appropriate representation and engagement 1) Sep 2022 2) May 23	Pro Vice Chancellor Research Director of People and Organisational Development	institutes, to ensure appropriate representation and engagement (reported as part of the Athena Swan submission) All committees' memberships (ToRs) are reviewed and approved at their first meeting Academic Year 22/23 2) The university has made the institutional Athena Swan	By actively engaging in policy development processes, researchers are contributing their insights, experiences, and recommendations to shape a more positive research environment and culture. Contributions helped inform evidence-based policies, promote transparency, fairness, and inclusivity, and foster a supportive and conducive research environment for all researchers.	
Resea	rchers must:					New
ECR1	Actively contribute to the development and maintenance of a supportive, fair and inclusive research culture and be a supportive colleague, particularly to newer researchers and students		Head of Research Development	programme. 100 % Staff with significant responsibility for research are mentos, mentees or both. Training mentoring resources are available at: https://intranet.uos.ac.uk/research-mentoring-university-suffolk (the Research Resources Hub pages) 100% new SRR staff members have allocated mentors.	Staff with significant responsibility for research help create a positive work environment where individuals can thrive and succeed, by actively contributing to a supportive, fair, and inclusive research culture and being a supportive colleague. Their actions help foster collaboration, mentorship, and a sense of belonging, particularly for newer researchers and PGR students, and contribute to a more inclusive and supportive research community	P5.3







ECR2	Ensure they act in accordance with employer and funder	, ,	1) Minutes of ethics committee and	May 2023	Research Institute	Minutes of the meetings available upon request	Researchers contribute to the creation of a	New
	policies related to research integrity, equality, diversity and inclusion	procedures and policies 2) All staff undertake mandatory ED&I training	triangulation of research project data 2) Monitoring of ED&I training completion		administrator Senior Business Partner, Talent and	83% of staff have completed the Research Integrity training,2022/20233) Currently, 547 staff have successfully completed the EDI	responsible, inclusive, and equitable research environment, by aligning our actions with employer and funder policies related to research integrity,	
					Organisational Development	mandatory training module record, representing 90.3% of staff	equality, diversity, and inclusion. They uphold the highest standards of conduct and actively work	
					Bevelopment		towards promoting integrity, fairness, and diversity within their research activities and collaborations	
ECR3	Take positive action towards maintaining their well-being and mental health	being includes initiatives, resources and support	Introduction of new model Annual staff wellbeing audit	Mar-23	Head of Culture Head of PMI	1)Well-being Resources Staff currently have access to SilverCloud via our EAP service.	Prioritising research staff's well-being and mental health is essential for maintaining their long-term	P6.9
		2) We will embed health and well-being consistently into the heart of our culture, strategies and operational practice, including curriculum delivery				Mentor appointed to support referrals to Silver Cloud via this route to encourage module completion We also have a Health and Well-being Toolkit that highlights	success and fulfilment. By encouraging our staff to take positive action and incorporating self-care practices into their routine, staff can better manage	
		and design				information supporting self-care and where to access enhanced guided support internally at the university or externally	stress, enhance resilience, and cultivate a healthier work-life balance	
						2) The framework provides a tool to embed well-being into what we		
						do and forms part of the Executive Leadership Training, and future line manager bitesize training		
						EAP service provides quarterly reports indicating positive engagement. This data informs well-being objectives/initiatives to		
						supplement the service, and enhances our well-being offer		
						3) The Working Allocation Model has successfully been introduced with clear allocation for research time for staff with SRR (learning, teaching and research contracts): 200 research hours		
						teaching and research contracts). 200 research hours		
ECR4	the expected standards of behaviour, particularly in	We will develop a Good Practice in Research Guide (see EC12) which includes information and advice on	· · · · · · · · · · · · · · · · · · ·	Mar- 23	Head Research Development	· ·	Researchers contribute to maintaining a safe and inclusive research environment and ensure that the	P3.13
	relation to discrimination, harassment, bullying, and research misconduct	how to report staff who fail to meet expected standards of behaviour			· '	resources is via 1-2-1 research inductions, 1-2-1 meetings with SRRs, ECR Network, Research Newsletters, Research committees.	expected standards of behaviour are upheld, by utilising the Research Misconduct policy mechanisms	
					Partner	Research Misconduct Policy was reviewed and approved by our University Ethics Committee, as well as our:	and reporting incidents of inappropriate behaviour	
						PGR Ethics Committee October 2022 Research Management Group, November 2022 Research and Enterprise Committee, November 2022		
						Senate, 15 March 2023 There have been no misconduct cases linked to research		
ECR5	development aimed at creating a more positive research	All policy and research strategy development activity includes representation of research staff at all levels	research-related groups, committees and	May 2023	Pro Vice Chancellor Research	To ensure appropriate representation and engagement, report the membership of all research-related groups, committees and	Contributing to policy development is an ongoing process that requires active engagement and	
	environment and culture		institutes to ensure appropriate representation and engagement		Director of People & Organisational Development	institutes as part of the Athena Swan submission All committees' memberships (ToRs) are reviewed and approved at the first meeting of each academic year	collaboration with various stakeholders. By actively participating and sharing their insights, researchers can contribute to shaping a more positive and	
					Bevelopment	the moting of each academic year	supportive research environment across the university	
Emplo	pyment							
	itions must:							P1.2
EI1	Ensure open, transparent and merit-based recruitment to attract excellent researchers, using fair and inclusive	open, transparent and merit-based recruitment 2) Monitor recruitment data	up-to-date data available on Qlik	May 2023	Senior Business Partner, Talent and	1) Under regular review to ensure legal compliance and best practice. POD requests, manages and reports EDI data for all	Promote these open, transparent, and merit-based recruitment practices help attract excellent	P3.6
	selection and appointment practices				Organisational Development	candidates – from application to successful appointment – to understand our ED&I profile, to intervene where deemed necessary, and to address any barriers to recruitment (e.g. ensuring staff with a	researchers and contribute to a diverse and inclusive research community	
						disability who meet the essential criteria are invited to interview and actively encouraged to request reasonable adjustments to the		
						interview process) Having identified neurodiversity as a particular barrier to		
						recruitment, we are beginning to investigate how to encourage and support neurodiverse applicants		
						2)The university has made the institutional Athena Swan submission		
						in May 2023 Data is collected and reviewed quarterly to identify and address any		
						concerns. Neurodiversity is being addressed by providing guidance to interview panels to make appropriate changes to the interview e.g. providing interview questions to all candidates just before the		
						interview. Neurodiversity training workshops for managers have also been delivered		
El2	Provide an effective induction, ensuring that researchers	Develop a new induction programme for research	Topic guide for inducting research staff at	September 2022	Director of POD	POD induction established to introduce new employees to the	Regularly evaluate and update the induction program	P2.6
	are integrated into the community and are aware of policies and practices relevant to their position	staff at different levels	different levels Monitor engagement and feedback		Head of Research Development	people systems supporting them in their roles, as well as systems	based on feedback from researchers, ensure its effectiveness integrating researchers into the	P6.3 P6.4
						1 ' ' ' '	community, and provide them with the necessary knowledge and support to thrive in their roles	P6.7
						2) Research Induction (1-2-1 with Head of Research Development) complements other induction resources and initiatives that are		
						available to support staff centrally and within their schools and research institutes. 100 % new staff with significant responsibility for research had their 1-2-1 research induction meetings with the Head		
						of Research Development.		







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EI3	· · · · · · · · · · · · · · · · · · ·	k Academic Model and Promotion	Minutes of Academic Career Pathways	September 2022	School Deans		A transparent and merit-based system is established	P2.3
	reward and promotion pathways that recognise the full pathways		meetings, and minutes for Academic Appointments and Promotions Committee		Associate Deans for	introduced. The promotion of the academic pathways formed part of	•	
	range of researchers' contributions and the diversity of personal circumstances		Appointments and Promotions Committee		Research and Knowledge Exchange	· · · · · · · · · · · · · · · · · · ·	contributions and supports their career progression, regardless of their personal circumstances	
	personal circumstances				Knowledge Exchange	the schools. After extensive consultations, we asked staff to opt in	regardless of their personal dicumstances	
						for a learning, teaching and research contract and produce a		
						research plan. 30 staff moved on to research contracts		
						Promotion and academic pathways are discussed with staff as part		
						of performance management/appraisals		
EI4	Provide effective line and project management training 1) Review available	le opportunities for line and project	Report to RMG	March 2023	Head of Research	Aurora programme: Head of Research Development and	Effective line and project management training	P2.6
	opportunities for managers of researchers, heads of management traini	•			Development		opportunities equips managers of researchers with	P6.3
	department and equivalent 2) Audit research s	staff training needs					the necessary skills, knowledge, and resources to	P6.4
							lead and support their teams effectively.	
							Consequently creates a positive and productive	
							research environment that promotes researchers'	
						ECRs, academic staff on learning, teaching and research contracts attended between Feb -March 2023.	professional growth and success	
						2) POD conducted a needs assessment to identify staff's specific		
						training needs. The aim was to understand the challenges face face		
						and the skills they require.		
FI5	Ensure that excellent people management is championed Develop bespoke g	guidance for appraising research	Report to Academic Leadership Group	March 2023	Pro Vice Chancellor	1) New guidance for annual appraisals for research staff introduced.	We implemented these measures to create an	P1.3
	throughout the organisation and embedded in institutional staff at all levels	guidance for appraising research	Troport to Academie Ecadership Group	Water 2020	Research	1,	environment where excellent people management is	P2.1
	culture, through annual appraisals, transparent promotion				School Deans		valued and integrated into our institutional culture, to	P2.2
	criteria and workload allocation				Associate Deans for	1	encourage employee satisfaction, engagement, and	
					Research and	guidance was compiled and cascaded to all staff and line managers	productivity, leading to better overall performance	
					Knowledge Exchange	by the implementation date	and success for the organisation	
						2) The promotion of the academic pathways formed part of the		
						Suffolk Academic consultation. Subsequently, the process was		
						conducted during April 2022 to determine the new pathways within		
						the schools. Currently, 70 staff are on learning, teaching and		
						research contracts and 40 staff are on research contracts only.		
						3) Discussed as part of the appraisal process, regular 1-2-1		
						meetings is one of the mandatory appraisal objectives for all members of staff. Academic progression is reported and monitored		
						through the Academic Appointments and Promotions Committee.		
						Our progression processes have recently been amended to include		
						explicit reference on the effects resulting from individual		
						circumstances (such as absence due to maternity leave, caring		
						responsibilities, part-time working, etc.) to ensure such is given due		
						consideration. Statistical information is also provided to the ED&I		
						committee. It is also monitored through the annual POD metrics and		
						ED&I reports, identifying any areas for improvement		
EI6	Sook to improve job security for researcher (e.g. through, Monitor and review	w the introduction of new research	Penart to PMC	Sentember 2022	School Deans	1) 30 staff moved on to research contracts	By implementing these initiatives and reporting on	D3 13
El6	Seek to improve job security for researcher (e.g. through more effective redeployment processes and greater use focused on contract		Report to RMG	September 2022	School Deans Associate Deans for		By implementing these initiatives and reporting on	P3.13
EI6	more effective redeployment processes and greater use focused on contract		Report to RMG	September 2022	Associate Deans for	Revised promotion pathways and Suffolk Academic Model	progress, we demonstrate our commitment to	P3.13
EI6			Report to RMG	September 2022	Associate Deans for Research and	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the	progress, we demonstrate our commitment to improving job security for researchers and create an	P3.13
EI6	more effective redeployment processes and greater use focused on contract		Report to RMG	September 2022	Associate Deans for	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began	progress, we demonstrate our commitment to	P3.13
El6	more effective redeployment processes and greater use focused on contract		Report to RMG	September 2022	Associate Deans for Research and	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career	P3.13
EI6	more effective redeployment processes and greater use focused on contract		Report to RMG	September 2022	Associate Deans for Research and	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career	P3.13
EI6	more effective redeployment processes and greater use focused on contract		Report to RMG	September 2022	Associate Deans for Research and	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools We asked staff after extensive consultations to opt in for a learning, teaching and research contract and produce a research plan 2) Discussed as part of performance management/appraisals to	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career	P3.13
EI6	more effective redeployment processes and greater use focused on contract		Report to RMG	September 2022	Associate Deans for Research and	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools We asked staff after extensive consultations to opt in for a learning, teaching and research contract and produce a research plan	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career	P3.13
EI6	more effective redeployment processes and greater use focused on contract		Report to RMG	September 2022	Associate Deans for Research and	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools We asked staff after extensive consultations to opt in for a learning, teaching and research contract and produce a research plan 2) Discussed as part of performance management/appraisals to	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career	P3.13
EI6	more effective redeployment processes and greater use focused on contract		Report to RMG	September 2022	Associate Deans for Research and	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools We asked staff after extensive consultations to opt in for a learning, teaching and research contract and produce a research plan 2) Discussed as part of performance management/appraisals to	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career	P3.13
EI6	more effective redeployment processes and greater use of open-ended contracts) and report on progress	acts and progression			Associate Deans for Research and Knowledge Exchange	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools We asked staff after extensive consultations to opt in for a learning, teaching and research contract and produce a research plan 2) Discussed as part of performance management/appraisals to discuss with individuals	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career development and well-being	P3.13
E16	more effective redeployment processes and greater use of open-ended contracts) and report on progress Consider researchers and their managers as key All policy and researchers	earch strategy development activity	Revise and review the membership of all	September 2022 September 2022	Associate Deans for Research and Knowledge Exchange Pro Vice Chancellor	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools We asked staff after extensive consultations to opt in for a learning, teaching and research contract and produce a research plan 2) Discussed as part of performance management/appraisals to discuss with individuals	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career development and well-being By considering researchers and their managers as	P3.13
EI6	more effective redeployment processes and greater use of open-ended contracts) and report on progress Consider researchers and their managers as key stakeholders within the institution and provide them with	earch strategy development activity	Revise and review the membership of all research-related groups, committees and	September 2022	Associate Deans for Research and Knowledge Exchange Pro Vice Chancellor Research	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools We asked staff after extensive consultations to opt in for a learning, teaching and research contract and produce a research plan 2) Discussed as part of performance management/appraisals to discuss with individuals The membership of all research-related groups, committees and institutes to ensure appropriate representation and engagement has	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career development and well-being By considering researchers and their managers as key stakeholders and providing them with formal	P3.13
E16	more effective redeployment processes and greater use of open-ended contracts) and report on progress Consider researchers and their managers as key stakeholders within the institution and provide them with formal opportunities to engage with relevant focused on contract focused on c	earch strategy development activity	Revise and review the membership of all research-related groups, committees and institutes to ensure appropriate representation	September 2022	Associate Deans for Research and Knowledge Exchange Pro Vice Chancellor Research	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools We asked staff after extensive consultations to opt in for a learning, teaching and research contract and produce a research plan 2) Discussed as part of performance management/appraisals to discuss with individuals The membership of all research-related groups, committees and institutes to ensure appropriate representation and engagement has been reported as part of the Athena Swan submission	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career development and well-being By considering researchers and their managers as key stakeholders and providing them with formal opportunities to engage with organisational policy	P3.13
EI6	more effective redeployment processes and greater use of open-ended contracts) and report on progress Consider researchers and their managers as key stakeholders within the institution and provide them with	earch strategy development activity	Revise and review the membership of all research-related groups, committees and	September 2022	Associate Deans for Research and Knowledge Exchange Pro Vice Chancellor Research	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools We asked staff after extensive consultations to opt in for a learning, teaching and research contract and produce a research plan 2) Discussed as part of performance management/appraisals to discuss with individuals The membership of all research-related groups, committees and institutes to ensure appropriate representation and engagement has been reported as part of the Athena Swan submission All committees' memberships (ToRs) are reviewed and approved at	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career development and well-being By considering researchers and their managers as key stakeholders and providing them with formal opportunities to engage with organisational policy and decision-making, we aim to foster a sense of	P3.13
EI6	more effective redeployment processes and greater use of open-ended contracts) and report on progress Consider researchers and their managers as key stakeholders within the institution and provide them with formal opportunities to engage with relevant focused on contract focused on c	earch strategy development activity	Revise and review the membership of all research-related groups, committees and institutes to ensure appropriate representation	September 2022	Associate Deans for Research and Knowledge Exchange Pro Vice Chancellor Research	Revised promotion pathways and Suffolk Academic Model introduced. Promoting the academic pathways forms part of the Suffolk Academic consultation. Subsequently, the process began during April 2022 to determine the new pathways within the schools We asked staff after extensive consultations to opt in for a learning, teaching and research contract and produce a research plan 2) Discussed as part of performance management/appraisals to discuss with individuals The membership of all research-related groups, committees and institutes to ensure appropriate representation and engagement has been reported as part of the Athena Swan submission All committees' memberships (ToRs) are reviewed and approved at the first meeting of the academic year	progress, we demonstrate our commitment to improving job security for researchers and create an environment that supports their long-term career development and well-being By considering researchers and their managers as key stakeholders and providing them with formal opportunities to engage with organisational policy and decision-making, we aim to foster a sense of ownership, collaboration, and shared responsibility,	P3.13
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Manager	s of researchers must:							P2.3
EM1	Undertake relevant training and development opportunities so that they can manage researchers effectively and fulfil their duty of care	Audit current available training opportunities – revise and review 'what works' in managing researchers effectively	Revised training opportunities and membership of UKRIO, ARMA, Vitae, and Advance HE	April 2023	Head of Research Development	Fellow (January-May 22) Strategic Leadership Programme – RI Directors (April 2022) Senior Women's Leadership Development Programme – Head of Suffolk Doctoral College (April 2022) Research Leadership Development Programme Advance HE	Providing managers with the necessary training and development opportunities ensures that they are equipped with the skills and knowledge to effectively manage researchers and fulfil their duty of care. This not only contributes to the well-being and professional development of researchers but also promotes a positive and supportive research environment within the institution	P2.2
EM2	Familiarise themselves and work in accordance with relevant employment legislation and codes of practice, institutional policies, and the terms and conditions of grant funding	Develop Good Practice in Research Guide (EC12) Ensure terms and conditions of funding are reviewed for each project	Publish Good Practice Guide RDM to review at application stage	1) September 2022 2) Dec 2022	Head of Research Development Head of Research Management	(accessed via the intranet) https://intranet.uos.ac.uk/research- regular updates (weekly) 2)Pre-Award and Post Award Processes established https://intranet.uos.ac.uk/pre-award-process	By familiarizing themselves with relevant employment legislation, codes of practice, institutional policies, and grant funding terms and conditions, managers effectively navigated the complexities of managing researchers while ensuring compliance, fairness, and adherence to best practices.	P6.3
EM3	Commit to, and evidence, the inclusive, equitable and transparent recruitment, promotion and reward of researchers	Introduce regular reporting to Academic Appointments and Promotions Committee	Athena Swan accreditation Minutes of AAPC meetings	May 2023	Pro Vice Chancellor Research Director of People and Organisational Development	2023 2) POD and the PVC Research regularly report on academic progression data Academic progression is reported and monitored through the Academic Appointments and Promotions Committee. Our	By committing to these actions and providing evidence of their implementation, managers demonstrate their dedication to inclusive, equitable and transparent recruitment, promotion, and reward practices for researchers. This fosters a more diverse and inclusive research community, promotes fairness and equal opportunities, and enhances the overall quality and impact of research outcomes	P2.3
EM4	Actively engage in regular, constructive performance management with their researchers	Annual staff appraisals based on new guidance	Updated guidance and Actus https://actus.co.uk	April 2023	Head of People Senior Business Partner, Talent and Organisational Development	full comms and guidance are compiled and cascaded to all staff and line managers in time for the implementation date. New performance management system, My Review, has been	of continuous improvement, provide support for researchers' professional development, and enhance the overall performance and productivity of the	New
EM5	Engage with opportunities to contribute to relevant policy development within the institution	All policy and research strategy development activity includes representation of research staff at all levels		2) May 2023	Pro Vice Chancellor Research Head of Research Development	institutes to ensure appropriate representation and engagement have been reported as part of the Athena Swan submission All committees' memberships (ToRs) are reviewed and approved	By actively engaging in policy development within their institution, managers contribute to the creation of inclusive, effective, and responsive policies that support the research community and foster a positive research environment	
Researc	l ners must:							New
ER1	Ensure that they work in accordance with, institutional policies, procedures and employment legislation, as well as the requirements of their funder	, ,	Publish Good Practice Guide RDM to review at application stage	1) September 2022 2) December 2022 3) May 2023	Head Research Development	https://intranet.uos.ac.uk/research 2) Head of Research Management appointed https://intranet.uos.ac.uk/pre-award-process	By working in accordance with institutional policies, procedures, employment legislation, and funder requirements, managers create a compliant and responsible research environment that promotes integrity, fairness, and legal compliance	New
ER2	Understand their reporting obligations and responsibilities	s 1) Develop Good Practice in Research Guide (EC12) 2) Attend training and engage with mentoring opportunities	Focus groups with research staff on use of the Publishing Good Practice Guide Attending training and mentoring opportunities Monitor numbers and feedback from focus groups	May 2023	Head of Research Development	contracts, ECRs, as well as academic staff on learning, teaching and research contracts only (between February 2023 and May 2023). Topics: research funding, publications, PGR supervision, research mentoring. 2) Attendance and feedback forms- Research Development	By understanding and fulfilling reporting obligations and responsibilities, managers ensure transparency, accountability, and compliance within their research teams. Effective reporting contributes to the overall integrity and success of research projects and helps maintain trust and credibility with funding agencies, stakeholders, and the wider research community	P5.6
ER3	Positively engage with performance management discussions and reviews with their managers	Annual staff appraisals based on new guidance	Actus reporting	April 2023	Senior Business Partne Talent and Organisational Development	academic year appraisal census date. Full communications and signposting were provided to all staff, and link is maintained on the organisation induction pages so the probation process, which is managed and recorded on Actus, begins as part of any inductions As we move to a new performance management system for 23/24,	By positively engaging in performance management discussions and reviews, researchers demonstrate that they can foster a constructive and collaborative relationship with their managers. This enables ongoing feedback, goal alignment, and continuous improvement, ultimately contributing to their professional development and research success	P5.2







Profess	Recognise and act on their role as key stakeholders within the institution and the wider academic community	All policy and research strategy development activity includes representation of research staff at all levels		May 2023	Head of Research Development	1) Research mentoring training programme Training mentoring resources are available at: https://intranet.uos.ac.uk/research-mentoring-university-suffolk 100%staff with significant responsibility for research are confirmed as mentors and mentees – across all our schools and research institutes Research Mentoring has been introduced for all new SRR staff members Evaluation of the mentoring programme at UoS was completed and reported to RMG and RE Committee between May and June 2023. 100% research staff act as mentors, mentees or both 2) Research Induction Staff https://intranet.uos.ac.uk/research-development 100% new staff with SRR have been through the research induction 1-2-1 Research induction events provide an overview of key university teams, systems and policies that underpin our research activity and research support. Intended to complement other induction resources and initiatives that are available to support staff centrally and within their schools and research institutes			
Institut	ions must:							P3.1	
PCDI1	days' professional development pro rata per year, recognising that researchers will pursue careers across a wide range of employment sectors	scholarly activity; CAT A Eligible (REF definition) have an additional 200 hours per annum for research engagement, and CAT B staff wishing to move to CAT A have 75 additional hours	scholarly activity Revise the scholarly activity policy	October 2022	School Deans Associate Deans for Research and KE Directors of Research Institutes	phase of the Suffolk Academic. This included consulting with the unions and academic members of staff. Revising and issuing new contracts of employment to staff confirming their academic pathway. This was a significant piece of work to support the development of our university's Academic community and to start preparation for the next REF 100% of staff on research contracts, ECRs, academic staff on learning, teaching and research contracts have 18 days study leave (pro rata) and 200 hours of research Currently, 70 staff are on learning, teaching and research contracts and 40 staff on research contracts only. Work Allocation Model has been successfully implemented. Currently, the request/approval of staff development days are processed locally within the school or research institutes. Following the implementation of the online leave management system, development days will be added to the online system. This enables the use of development days to be more easily monitored/reported upon	development needs may vary based on their career aspirations and sector of interest. Therefore, we aim to create a supportive and inclusive environment that respects and accommodates such diverse needs	P3.3 P3.10	
PCDI2	managers to engage in meaningful career development reviews with their researchers	Audit current available training opportunities, revise and review 'what works' in managing researchers effectively	of UKRIO, ARMA, Vitae, and Advance HE. Audit attendance		Head of Research Development	organisations such as UKRIO, ARMA, Vitae, and Advance HE, which can provide valuable resources and networks for researcher development. The Researcher Development Programme workshops are available online through various channels such as brochures, websites, Brightspace, and Infozone, ensuring researchers' accessibility to relevant information, and participate in the workshops conveniently. Gathering feedback from participants has provided valuable insights into their experiences, satisfaction levels, and areas of improvement. This feedback will be used to inform and shape the RDP programme for the upcoming 2022/2023 cycle. 50% of staff on research contracts only, ECRs and academic staff on learning, teaching, and research contracts have attended the ECR network activities and the Researcher Development Programme.		P3.1	
PCDI3	Ensure that researchers have access to professional advice on career management, across a breadth of careers	Include career guidance sessions in RDP	Monitoring and engagement of RDP	June 2023	Head of Research Development Associate Deans for Research & KE Research Institututes Directors	national research conference (May 2023- 200 participants and 88 speakers) and the research mentoring programme	By implementing these strategies, we ensure researchers have access to professional advice on career management across a breadth of careers. This empowers them to explore diverse paths, make informed decisions, and develop effective strategies to achieve their career goals	P3.11 P3.14	







PCDI4	Provide researchers with opportunities and time to develop their research identity and broader leadership skills	Comprehensive RDP in place and access to external opportunities through Advance HE, ARMA, Vitae and UKRIO		May 2023	Head of Research Development	Training mentoring resources are available at: https://intranet.uos.ac.uk/research-mentoring-university-suffolk 100% staff on research contracts, ECRS, academic staff on learning and teaching contracts are confirmed either as mentors or mentees	excel in their research endeavours and contribute as leaders in their fields	P3.2 P3.4
PCDI5	Recognise that moving between and working across employment sectors can bring benefits to research and researchers, and so support opportunities for researchers to experience this	The Directorate of Business Engagement, Entrepreneurship and Careers will work with researchers to identify opportunities for secondment, internships and knowledge exchange	Monitoring of engagement reported to R&E The Business Development and Knowledge Exchange team will share with researchers a minimum of 10 opportunities for knowledge exchange projects with a third party. This includes potential secondments and internships	Jun-23	Head of Business Engagement and Entrepreneurship	facilitated knowledge transfer activities that enables researchers to share their expertise with different sectors 2) The Team also organised events, workshops and forums,	We foster a diverse and adaptable research workforce. This not only enhances researchers' professional development but also contributes to innovation, knowledge exchange, and the broader societal impact of research	New
PCDI6	Monitor and report on the engagement of researchers and their managers with professional development activities, and researcher career development reviews	Provide monthly reporting to deans, ADRs and directors of RIs	Monthly reports, engagement data and feedback data available on Qlik	Oct 2022 and then quarterly	Research System Administrator	Research and KE, as well as finance and administration	By implementing the quarterly reports, monitor and report on researchers' engagement with their research (funding, publications, PGR supervision, RDP programme, ECR networking, mentoring). This data and feedback inform decision-making, drive improvements, and ultimately support the growth and development of researchers within the organisation	
Funders	must:							P3.7
PCDF1	Incorporate specific professional development requirements in relevant funding calls, terms and conditions, grant reporting and policies. This should include researchers' engagement in a minimum of 10 days' professional development pro rata annually, and evidence of effective career development planning							P3 9 New
PCDF2	Embed the Concordat principles and researcher development into research assessment strategies and processes							New
PCDF3	Acknowledge that a large proportion of the researchers they fund will move on to careers beyond academia, and consider how they can encourage and support this within their remit							
Manager	s of researchers must:							P2.3
PCDM1	Engage in regular career development discussions with their researchers, including holding a career development review at least annually		New guidance for managers and annual appraisals on Actus Introduce updated guidance; https://actus.co.uk	•	Head of Research Development	development discussions with staff on research contracts, ECRs, academic staff on learning, teaching, and research contracts, and their Associate Deans for Research and KE, and research institute directors as appropriate Guidance was fully reviewed and updated in time for 21/22 end of academic year appraisal census date. Full communications and	By engaging in regular career development discussions with our researchers and holding annual appraisals, we demonstrate our commitment to supporting researchers' professional growth. These discussions provide a platform for open dialogue, goal setting, skill development and mentorship, ultimately contributing to the success and satisfaction of researchers in their careers	P3.4 P3.8 P5.5

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PCDM2 Support researchers in exploring and preparing for a diversity of careers, for example, through the use of mentors and careers professionals, training, and secondments	Introduce Mentoring system (as outlined in ECR1) Provide comprehensive RDP Provide opportunities for potential secondments	1) Mentoring system and evaluation through focus groups 2) Attendance and feedback data 3) Monitor use of secondments	1) March 2023 2) May 2023	Head of Research Development Associate Deans for Research and KE Research Institutes Directors	1) Research Mentoring training programme Training mentoring resources are available at: https://intranet.uos.ac.uk/research-mentoring-university-suffolk 100% staff on research contracts only, ECRs, academic staff on learning, teaching, and research contracts, acting either as mentors, mentees, or both – across all schools and research institutes Evaluation of the mentoring programme was completed May 2023 following 1-2-1 meetings with staff with significant responsibility for research. 2) Research Development Programme Researcher Development Programme workshops available as an online brochure, website, as well as Brightspace, and distributed via Infozone. The programme evaluation report was reported at relevant committees (RMG and Research & Enterprise Committee during May/June 2023) 50% staff on research contracts only, ECRs, academic staff on learning, teaching, research contracts have attended the training 3) There are currently two secondments at UoS		New
PCDM3 Allocate a minimum of 10 days pro rata, per year, for their researchers to engage with professional development, supporting researchers to balance the delivery of their research and their own professional development	All staff on academic contracts have 18 days for scholarly activity; CAT A Eligible (REF definition) have an additional 200 hours per annum for research engagement, and CAT B staff wishing to move to CAT A have an additional 75 hours	line managers	April 2023	School Deans Associate Deans for Research and KE Directors of Research Institutes	policy – 18 days has been discussed at the Academic Leadership Group	We allocate 18 days pro rata, annually and 200 research hours (pro rata) for our researchers to engage with professional development. This supports them to balance the delivery of their research and their own professional development	P3.6 P3.9 P5.5
PCDM4 Identify opportunities and allow time (in addition to the 10 days professional development allowance) for researchers to develop their research identity and broade leadership skills, providing appropriate credit and recognition for their work	include career development discussions	New guidance for managers and annual appraisals on Actus 1-2-1 meetings with staff and line managers	March 2023	Associate Deans for Research and KE Directors of Research Institutes Senior Business Partner, Talent and Organisational Development	Guidance was fully reviewed and updated in time for 21/22 end of academic year appraisal census date. Full communications and signposting is provided to all staff, and link is maintained on the organisation induction pages so the probation process, which is managed and recorded on Actus, begins as part of the induction procedure. As we have now moved to a new performance management system for 23/24, full comms and guidance were compiled and cascaded to all staff and line managers in time for the implementation date	We allow an extra 200 hours (in addition to the 18 days professional development allowance) for our researchers to develop their research identity and broader leadership skills, providing appropriate credit and recognition for their work	New
PCDM5 Engage in leadership and management training to enhance personal effectiveness, and promote a positive attitude to professional development	Regular opportunities to develop management and leadership skills and monitor engagement with training opportunities and mentoring	Engagement with training and mentoring – staff research training needs audit and focus groups Actus		Head of Research Development	Aurora – Head of Research Development and Research Fellow (January-May 22) Strategic Leadership Programme – RI Directors (April 2022) Senior Women's Leadership Development Programme – Head of Suffolk Doctoral College (April 2022) Research Leadership Development Programme Advance HE (January-March 2023) 43 members of academic staff community (staff on research contracts only, ECRs, academic staff on learning, teaching, and research contracts only) completed the training between February and March 2023.	To promote a positive attitude towards professional development, we encourage and support researchers' participation in leadership and management training programmes. By providing such training opportunities, we promote a culture of continuous learning, recognise and reward researchers' professional development efforts, and provide mentoring and guidance to help researchers navigate their career paths effectively	
Researchers must:							P5.5
PCDR1 Take ownership of their career, identifying opportunities to work towards career goals, including engaging in a minimum of 10 days professional development pro rata, annually	The new guidance for appraising researchers will include career development discussions	New guidance for managers and annual appraisals on Actus	March 2023	School Deans Associate Deans of Research Directors of Research Institutes Senior Business Partner, Talent and Organisational Development	Guidance was fully reviewed and updated in time for 21/22 end of academic year appraisal census date. Full communications and signposting were provided to all staff, and the link is maintained on our induction pages so the probation process, which is managed and recorded on Actus, begins as part of the induction procedure. As we moved to a new performance management system for 23/24, full comms and guidance were compiled and cascaded to all staff and line managers in time for the implementation date	We allow an extra 200 hours (in addition to the 18 days professional development allowance) for our researchers to develop their research identity and broader leadership skills, providing appropriate credit and recognition for their work	P3.8
PCDR2 Explore and prepare for a range of employment options across different sectors, such as making use of mentors, careers professionals, training and secondments	Introduce mentoring system as outlined in ECR1 Provide comprehensive RDP Provide opportunities for potential secondments	Mentoring system and evaluation Attendance and feedback data Monitor use of secondments	May 2023	Head Research Development	1) Research mentoring training programme Training mentoring resources are available at: https://intranet.uos.ac.uk/research-mentoring-university-suffolk All SRRs are confirmed as mentors and mentees – across all schools and research institutes Mentoring introduced for all new SRR staff members Evaluation of the mentoring programme at UoS to be completed May 2023 2) Research Development Programme workshops are available as an online brochure, website, as well as Brightspace, and distributed via Infozone. The programme evaluation report was reported at relevant committees (RMG and Research & Enterprise Committee during May/June 2023) 50% staff on research contracts only, ECRs, academic staff on learning, teaching, research contracts have attended the training 3) There are currently two secondments at UoS	We made use of research mentors, ECR network opportunities, training as part of the Researcher Development Programme, introduction of secondments to prepare staff with significant responsibility for research for a range of employemnt options.	P5.5

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PCDR3	Maintain an up-to-date professional career development plan and build a portfolio of evidence demonstrating their experience, that can be used to support job applications	Training on use of Actus	Monitor engagement with Actus Staff research training needs audit	June 2023	Head of Research Development Associate Deans for Research and KE Research Institutes Directors	2024.	maintain an up-to-date professional career development plan and build a portfolio of evidence demonstrating their experience, that can be used to support job applications via their research plans.	P3.10
PCDR4	Positively engage in career development reviews with their managers	Annual staff appraisals based on new guidance	Monitor engagement with Actus Staff research training needs audit	March 2023	School Deans Associate Deans of Research Directors of Research Institutes Head of Research Development	Guidance was fully reviewed and updated in time for 21/22 end of academic year appraisal census date Full communications and signposting were provided to all staff, and link is maintained on the organisation induction pages so the probation process, which is managed and recorded on Actus, begins as part of the induction procedure As we moved to a new performance management system for 23/24, full comms and guidance were compiled and cascaded to all staff and line managers in time for the implementation date	Research Development led on.	P5.5
PCDR5	Seek out and engage with opportunities to develop their research identity and broader leadership skills	Comprehensive RDP in place and access to external opportunities through Advance HE, ARMA, Vitae and UKRIO		March 2023	Head Research and Development	Training opportunities -Research leadership, Advance HE (43 staff with significant responsibility attended the training Feb-March 23) Membership of UKRIO, ARMA, Vitae and Advance HE Researcher Development Programme workshops – available as an online brochure, website, as well as on Brightspace, and distributed via Infozone Programme evaluation report and feedback was reported at relevant committees May/June 2023-Research Management Group and Research and Enterprise Committee.	opprtunities.	P5.2
PCDR6	Consider opportunities to develop their awareness and experience of the wider research system through, for example, knowledge exchange, policy development, public engagement and commercialisation	internships and knowledge exchange	Monitoring of engagement reported to research and enterprise Staff research training needs audit		Head of Business Engagement and Entrepreneurship	The Business Engagement and Knowledge Exchange Team: 1) granted all researchers access to a knowledge exchange toolkit 2) engaged 50% researchers in a virtual or face to face knowledge exchange and commercialisation training workshop e. The primary audience is research staff, e.g. postdoctoral researche	The Head of Business and the team provide opportunities to develop staff awareness and experience of the wider research system through, for example, knowledge exchange, policy development, public engagement and commercialisation	

* The Concordat defines researchers as individuals whose primary responsibility is to conduct research, and who are employed specifically for this purpose by a higher education institute. The primary audience is research staff, e.g. postdoctoral researchers, research fellows, and research assistants. The Concordat encourages institutions to include other groups who actively engage in research as beneficiaries of their Concordat action plan. These could be postgraduate researchers; staff on teaching and research, or teaching contracts; clinicians; professional support staff; or technicians